



City of Fond du Lac

First on the Lake

City-County Government Center
160 S. Macy Street~P.O. Box 150~Fond du Lac, WI 54935-0150

September 15, 2008

Mr. Tom Lanser, P.E., President
Gremmer & Associates, Inc.
93 South Pioneer Road
Fond du Lac, WI 54935



Dear Tom,

Last week I was copied on an e-mail from our Engineering Division, sharing some very positive complimentary feedback about Sixth Street construction inspector Jeff Spaeth. Jeff's assistance to a family, whose child has cerebral palsy, was being praised by the mother, relative to access to their home.

When I first read the e-mail, I was very pleased with the feedback, and the positive reflection that it shines both on your firm and the City of Fond du Lac. It is also not the first time this summer that I have received such good news about Jeff's performance and representation on the project. So for that, I would like to thank you and your firm for the service that you are providing.

More significantly Tom, it also solidifies the confidence that I have with your firm. Over the past decade, you and your staff have worked for us on a variety of projects, in many fields of expertise, using a variety of staff. Gremmer has consistently addressed the needs of the City, and represented us well on every project.

The fact that you are local firm has always been important and convenient to my staff and me. However, you have earned our respect through your staff's performance and the way they work so well with our community's residents and businesses. High quality customer service is the number one goal of the City of Fond du Lac, and clearly Gremmer & Associates helps us deliver it.

In sincere appreciation,

Mark O. Lentz, P.E.
Director of Public Works

cc: Tom Herre, City Manager
Rick Goding, City Engineer